



3115 Horseblock Road Medford, NY 11763  
(631) 730-3093



## **VISITOR FACT SHEET- UPDATED 3/2021**

Indoor visitation will be facilitated with suggested hours of Mon-Fri from 9am-5pm, with accommodations being made on weekends and for evening hours.

Scheduling appointments in advance are highly recommended to ensure visitation can occur safely by following a person-centered approach and adhering to the core principles and infection control guidelines.

*Suggested* visiting days based on resident's unit:

Monday- Unit 1B

Tuesday-Unit 2A

Wednesday- Unit 3A

Thursday- Unit 3B & 3C

Friday- Unit 2B /2C

\*Unit 1C -will be scheduled according to Respiratory Therapy Dept's availability as they will be accompanying resident to ensure safety during visit.

\*Any new/re-admissions for residents under investigation in a 14-day quarantine/observation period and/ or with signs or symptoms, or current residents who are Covid-19 positive are not eligible for visits.

- Scheduling visitation in advance is **highly recommended**, by contacting (631) 730-3093 or e-mail [CCodispoti@medfordmulticare.org](mailto:CCodispoti@medfordmulticare.org)
- Rapid Covid Testing is highly recommended for the safety of your loved ones and is available to be done prior to your visit in our front lobby. Please arrive 30 minutes prior to your scheduled visitation time, to ensure there is adequate time to receive results.

Suggested Length of Visit: 20 minutes, Suggested # of Visitors: 2 per visit

Visitors under the age of 16 must be accompanied by an adult

Designated Visiting Area: Assigned area on units \*Visitation in resident rooms strictly prohibited.



**TURN PAGE**



### **What to expect when you visit:**

- Visitors will be greeted by receptionist and receive a Visitor Fact Sheet for review.
- All visitors entering the facility must wear a face mask over the mouth and nose at ***all times***. Goggles are recommended for your additional safety.
- A temperature check will be performed upon entry.
- All visitors must exercise proper hand hygiene by utilizing hand sanitizer station.
- Visitors will be screened through a questionnaire to provide the following info: first and last name, address, telephone number, birth date and email address. Please remember to sign out prior to leaving the facility.
- If you choose to get your Rapid Covid Test done (highly recommended for the safety of your loved ones), visitors will be directed to testing area 30 minutes prior to scheduled visitation time. If your results are positive, you will be informed of facility protocol and visitation will have to be rescheduled.
- Once both of these entry guidelines are complete, the visitation may commence.
- Visitors must maintain at least six feet social distancing, sitting on separate sides of table if resident is NOT vaccinated. Due to the risk of exposure, physical contact with visitors is restricted. This includes, but is not limited to holding hands, hugging, etc.
- The facility will allow for, if the resident IS fully vaccinated and choose to have close contact (including touch) with their visitor while wearing a well-fitting face mask and performing hand-hygiene before and after. Regardless, visitors should physically distance from other residents and staff in the facility.
- Gifts can be provided to staff member monitoring the visit to then give to resident. Any food and/or drink for resident must be approved by nursing due to diet restrictions and saved to be consumed after the visit.
- The facility reserves the right to modify this policy as circumstances change and in compliance with directives from the Department of Health and Governor's office.
- The facility can retain the right to deny visitation under circumstances that pose a risk by not complying with infection control guidance, for any visitor who is under the influence, disruptive or presents a danger to any resident or staff.
- To receive updated Covid-19 info within our facility, please contact our automated phone messaging service at (205) 885-9057 or check our website under the Covid-19 Updates Link [www.medfordmulticare.org](http://www.medfordmulticare.org)
- If any visitor fails to adhere to the protocol, they will be prohibited from visiting.