



3115 Horseblock Road Medford, NY 11763
(631) 730-3000



VISITOR FACT SHEET

- ❖ Visitation will be by **APPOINTMENT ONLY**. Unscheduled visits will not be permitted.
Please schedule appointments according to resident's unit:
Monday- Unit 1B & Unit 2B (Must be 14 days after admission)
Tuesday-Unit 2A
Wednesday- Unit 3A
Thursday- Unit 3B
Friday-Unit 3C
*Unit 1C will be scheduled according to Respiratory Therapy dept's availability as they will be accompanying resident to ensure safety during visit.
- ❖ Visitation must be scheduled in advance, by the week prior to the appointment date desired by contacting (631) 730-3093 or e-mail CCodispoti@medfordmulticare.org
- ❖ If you are 10 or more minutes late to your appointment, please call to reschedule.
- ❖ Visiting Hours: Monday- Friday, excluding holidays from 10am-12pm & 2pm-5pm
Length of Visit: 20 minutes # of Visitors Allowed: 2 per visit
- ❖ Designated Visiting Area: Front Lobby
- ❖ *Visitation in resident rooms, resident units, etc is strictly prohibited.

NEW UPDATE IN EFFECT :

- **Visitors must present a verified negative test result within the last week (7 days) and visitation must be refused if the individual(s) fails to present such negative test result, exhibits any COVID-19 symptoms, or does not pass screening questions. Results must be provided prior to the visit in order to be held on record at the facility.**
- **Visitors under the age of 18 years old must be accompanied by an adult 18 years of age or older.**

TURN PAGE





What to expect when you visit:

- Visitors will be greeted by receptionist and receive a Visitor Fact Sheet for review.
- A temperature check will be performed upon entry.
- Visitors will be screened through a questionnaire to provide the following info: first and last name, address, telephone number, and email address.
- All visitors entering the facility must wear a face mask/covering over the mouth and nose at ***all times***.
- Once both of these entry guidelines are complete, the visitation may commence.
- All visitors must exercise proper hand hygiene. Hand sanitizer station in lobby to be used prior to visit.
- Visitors must maintain at least six feet social distancing, sitting on separate sides of table.
- Due to the risk of exposure, physical contact with visitors is restricted. This includes, but is not limited to holding hands, hugging, etc.
- Gifts can be provided to staff member monitoring the visit to then give to resident. Any food and/or drink for resident must be approved by nursing due to diet restrictions and saved to be consumed after the visit.
- The facility reserves the right to modify this policy as circumstances change and in compliance with directives from the Department of Health and Governor's office.
- The facility can retain the right to deny visitation under circumstances that pose a risk by not complying with infection control guidance, for any visitor who is under the influence, disruptive or presents a danger to any resident or staff.
- In the event of any new cases of Covid-19 among residents or staff, visitation will be suspended for at least 14 days.
- To receive updated Covid-19 info within our facility, please contact our automated phone messaging service at (205) 885-9057 or check our website under the Covid-19 Updates Link www.medfordmulticare.org
- If any visitor fails to adhere to the protocol, they will be prohibited from visiting.