



3115 Horseblock Road Medford, NY 11763
(631) 730-3093



VISITOR FACT SHEET

- ❖ Visitation will be by **APPOINTMENT ONLY**. Unscheduled visits will not be permitted. Please schedule appointments according to resident's unit:
 - Monday- Unit 1B & Unit 2B (Must be 14 days after admission)
 - Tuesday-Unit 2A
 - Wednesday- Unit 3A
 - Thursday- Unit 3B
 - Friday-Unit 3C

*Unit 1C will be scheduled according to Respiratory Therapy dept's availability as they will be accompanying resident to ensure safety during visit.
- ❖ Visitation must be scheduled in advance, by Fridays at 3:30pm by contacting Cristina Codispoti at CCodispoti@medfordmulticare.org or (631) 730-3093.
- ❖ If you are 10 or more minutes late to your appointment, your visit will need to be rescheduled.
- ❖ Visiting Hours: Monday- Friday, excluding holidays from 10am-12pm & 2pm-5pm
Length of Visit: 20 minutes
- ❖ # of Visitors Allowed: 2 per visit, and anyone under the age of 18 must be accompanied by an adult
- ❖ Designated Visiting Area: Front Lobby *Visitation in resident rooms, resident units, etc is strictly prohibited.
- ❖ If you are experiencing any signs and/or symptoms of respiratory illness or GI illness, please do not visit the facility. Reschedule any prior appointments ASAP.



What to expect when you visit:

- Visitors will be greeted by receptionist and be given Visitor Fact Sheet for review.
- A temperature check will be performed upon entry.
- Visitors will be screened through a questionnaire to provide the following info: first and last name, address, telephone number, and email address.
- All visitors entering the facility must wear a face mask/covering over the mouth and nose at ***all times***.
- Once both of these entry guidelines are complete, the visitation may commence.
- All visitors must exercise proper hand hygiene. Hand sanitizer station in lobby to be used prior to visit.
- Visitors must maintain at least six feet social distancing, sitting on separate sides of table.
- Due to the risk of exposure, physical contact with visitors is restricted. This includes, but is not limited to holding hands, hugging, kissing, etc.
- Gifts can be provided to staff member monitoring the visit to then give to resident. Any food for resident must be approved by nursing due to diet restrictions and saved to be eaten after the visit.
- The facility reserves the right to modify this policy as circumstances change and in compliance with directives from the Department of Health and Governor's office.
- The facility can retain the right to deny visitation under circumstances that pose a risk by not complying with infection control guidance, for any visitor who is under the influence, disruptive or presents a danger to any resident or staff.
- In the event of any new cases of Covid-19 among residents or staff, visitation will be suspended for at least 28 days.
- To receive updated Covid-19 info within our facility, please contact our automated phone messaging service at (205) 885-9057 or check our website under the Covid-19 Updates Link www.medfordmulticare.org
- If any visitor fails to adhere to the protocol, they will be prohibited from visiting.